# Emad Issawi



M.S.E. Computer Science & Engineering student

📩 emad.aldeen.issawi@gmail.com | 📞 +46720103229 | 🔗 Malmö, Sweden |

in www.linkedin.com/in/emad-issawi | 💿 www.emad-issawi.com

## ABOUT

An ambitious student gearing up for my exam in June 2024, I am brave, loyal, and skilled in building relationships with people. Eager to learn new things, and I excel at finding efficient solutions to difficulties. My interest lies in learning and developing new technologies. As I am nearing the completion of my studies, I am ready to take the next step in my career as a junior engineer, aiming to reach my goal of becoming a software architect.

## ACADEMIC QUALIFICATIONS

Master of Science in Engineering | Computer Science and Engineering (Civilingenjör inom Datateknik) Lund University (LTH) | Lund, Sweden | *Expected graduate in 06/2024* 

- I am pursuing a Master's degree with a focus on Software engineering, which has deepened my understanding of both theoretical and practical aspects of computer science and software development.
- The courses "Software Development for Large Systems" and "Algorithms, Data Structures, and Complexity" were interesting for me, teaching me about agile methodologies in real-world project and improving my code efficiency.
- I carry forward solid knowledge in problem-solving skills, system design, and proficiency in complex algorithms.

## WORK EXPERIENCE

#### Master's Thesis | IKEA of Sweden AB

Jan 2024 – Current | Älmhult, Sweden (Hybrid)

• I am researching the potential for replacing manually implemented tests with AI-based testing tools within IKEA's new web applications context, aiming to achieve cost savings, time efficiency, and enhanced code coverage.

#### IT Service Desk Agent | Tietoevry

Sep 2022 – Current | Malmö, Sweden (Hybrid)

- I am responsible for efficiently handling incidents by diagnosing and resolving software issues promptly.
- I continuously update my IT support knowledge and stay up-to-date and ensure seamless user communication.
- I apply critical problem-solving skills to identify and mitigate the root causes of recurrent IT problems.

# **IMPORTANT PROJECTS**

- Personal Portfolio Website Personal Project | visit: <u>emad-issawi.com</u>
- I learned and practiced HTML, CSS, JavaScript, design principles and user experience considerations.
   Facial Match Program- Bachelor's Degree Thesis | 365id AB | Jan 2022 Jun 2022
- Given an NFC Scanner from the 365id, I developed a windows application built in C# .Net verify the identity of the ID card holder using face recognition, enhancing my skills in C# programming, face recognition libraries, and teamwork.
- Tasks Manager Application Personal Project
   I developed an Android app in Java for managing daily/monthly tasks and appointment scheduling, which improved my mobile development, debugging, algorithmic, and object-oriented programming skills.

#### SKILLS

- Technical Competencies: Java | Python | C | C# | HTML, CSS, JavaScript | Git | SQL, MySQL | Debugging | Test skills
- Soft Skills: Agile scrum methodology | Leadership | Communication skills | Problem solving | Self-learner |
   Fast learner | Teamwork | Customer Service | Decision Making | Ability to work under stress

# LANGUAGES

English | Swedish

# NATIONALITY

Swedish

REFERENCES

Available upon request.